

CURRICULUM VITAE

MUSEE JOHN MUTUA

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Nairobi, Kenya

PROFESSIONAL SUMMARY

Motivated and detail-oriented ICT Diploma at Railway Training Institute with a solid grasp of Computer hardware and software, Networking fundamentals and Web & Programming fundamentals. Proficient in diagnosing hardware faults, configuring network devices and writing basic code. Passionate about technologies, solving technical problems and eager to bring a quick learning attitude to an industrial attachment position.

EDUCATION

Diploma in ICT Technician Railway Training Institute, Nairobi | 2024 – Present (Expected Completion: 2027)

Relevant Modules: Computer Repair & Maintenance, Computer Networking, Management Information System, Basic Electronics, ICT System Support, Database Management, Mobile Development and Website Design.

Kenya Certificate of Secondary Education (KCSE) St. Augustine Nguutani Secondary School | 2020 – 2023

- Grade: C-

CORE TECHNICAL SKILLS

Hardware & Software Maintenance

- Computer assembly & disassembly, Hardware installation, diagnostic, troubleshooting and repair.
- Operating System (Windows 10 / 11, Linux OS), Microsoft Office (Word, Excel, PowerPoint, Access), Drivers and Antivirus Installations.
- Preventive maintenance and system optimization

Networking & Connectivity

- LAN network setup, installation, and configuration
- Router configuration (TP-Link, Tenda) and WiFi setup, hotspot creation, and signal optimization

- IP addressing (Static & DHCP) and network troubleshooting.

IT Support & Tools

- Remote support (AnyDesk, TeamViewer).
- End-user technical support and training.
- Microsoft Office Suite and basic Command Line (CMD).

Programming & Web

- HTML5, CSS3, PHP and JavaScript (Basic Web Development).
- Java and C++ (Introductory).
- Database management using MySQL and Microsoft Access.

PROFESSIONAL EXPERIENCE

ICT Technician / Independent IT Support Nairobi, Kenya | April 2025 – Present

- Diagnosed and repaired multiple desktop systems, performed component upgrades, diagnosed hardware failures, and conducted preventive maintenance.
- Designed and implemented small-scale office and home networks including router configuration, IP assignment, device connectivity, and troubleshooting.
- Conducted clean Windows and Linux installations, driver configurations, and performance tuning for improved speed and stability.
- Developed web applications and a personal portfolio website using HTML, CSS, and JavaScript

KEY STRENGTHS

- Strong practical technical skills with a solution-oriented approach.
- Fast learner capable of working independently and in a team.
- Excellent problem-solving and analytical abilities.
- Good client communication and user support skills.
- High attention to detail and commitment to quality service.

INTERESTS

Computer hardware repair, networking, programming fundamentals, emerging ICT technologies, and Chess.

REFERENCE

1. Mr. Kennedy K.

ICT Department Lecturer

Railway Training Institute

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